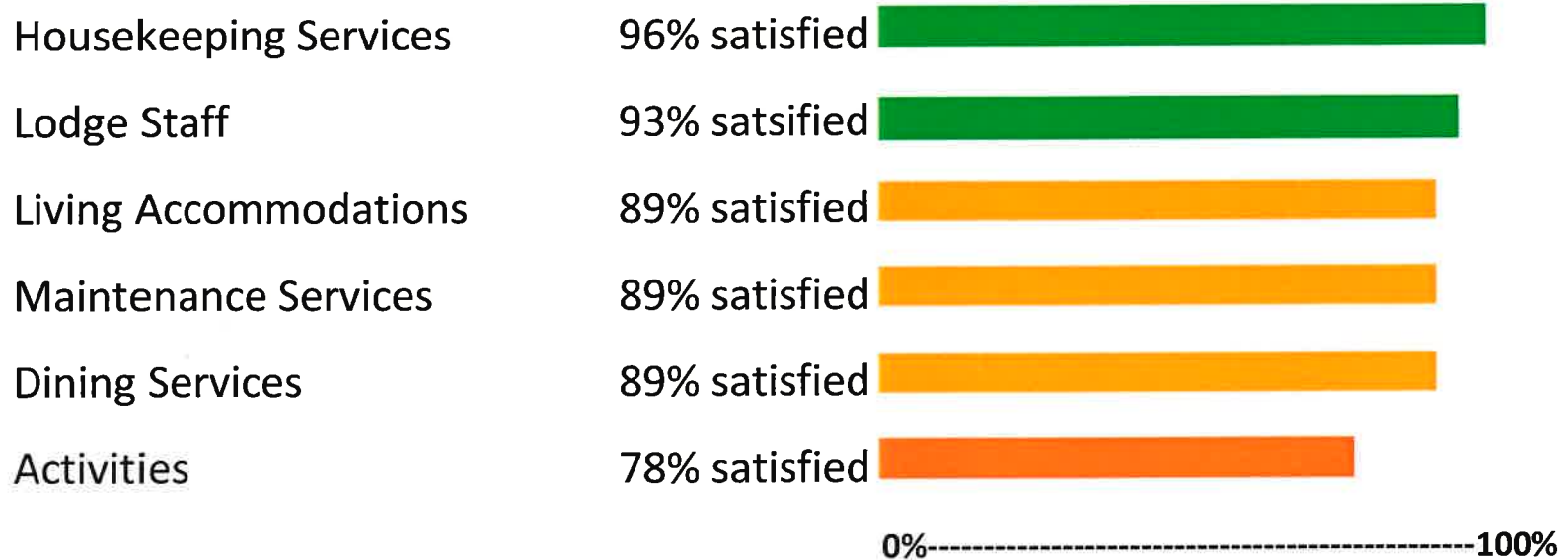


2017 Resident Satisfaction Survey Results

~ Sunshine Lodge ~



Key Points:

93% of Residents find the Sunshine Lodge to be pleasant and comfortable

86% of Residents are aware of the Fire Procedures

84% of Residents would recommend Sunshine Lodge to another senior

67% of Residents attend the monthly resident meeting

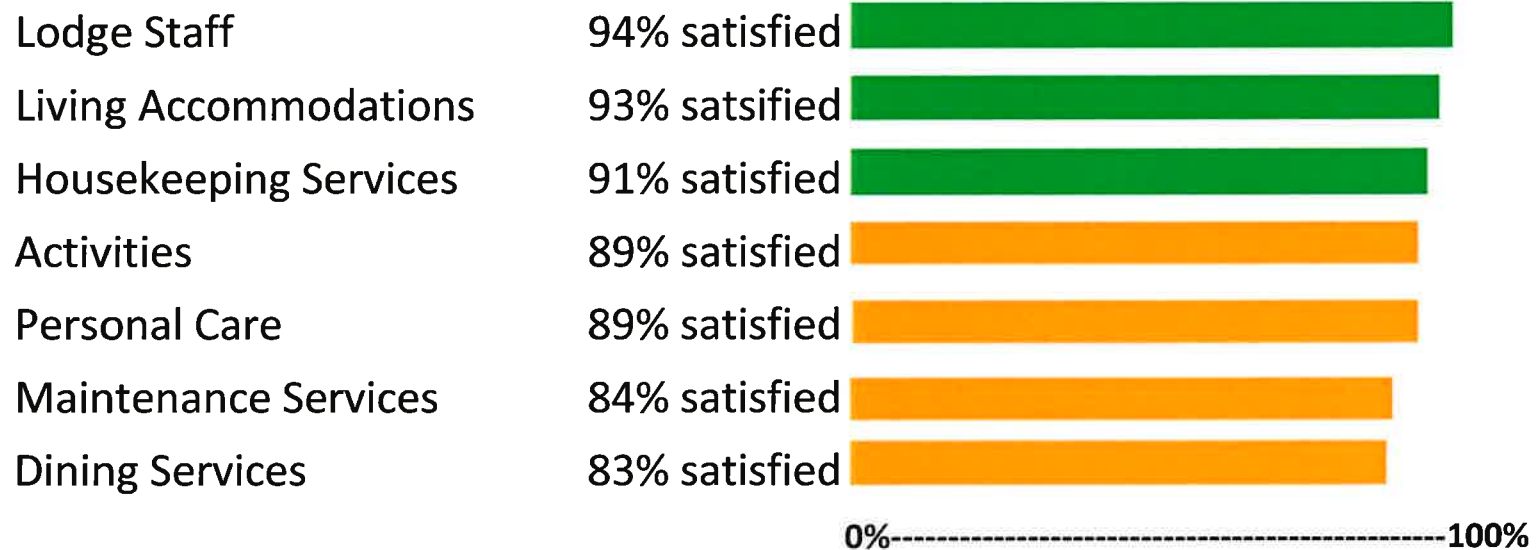
Less than **10%** of Residents are dissatisfied with the food

67% of Residents participated in the survey. Thank you!

**For the full results please contact the Resident Manager – Debbie Laycock.*

2017 Resident Satisfaction Survey Results

~ Hillview Lodge ~



Key Points:

94% of Residents find the Hillview Lodge to be pleasant and comfortable

94% of Residents would recommend the Hillview Lodge to another senior

82% of Residents are aware of the Fire Procedures

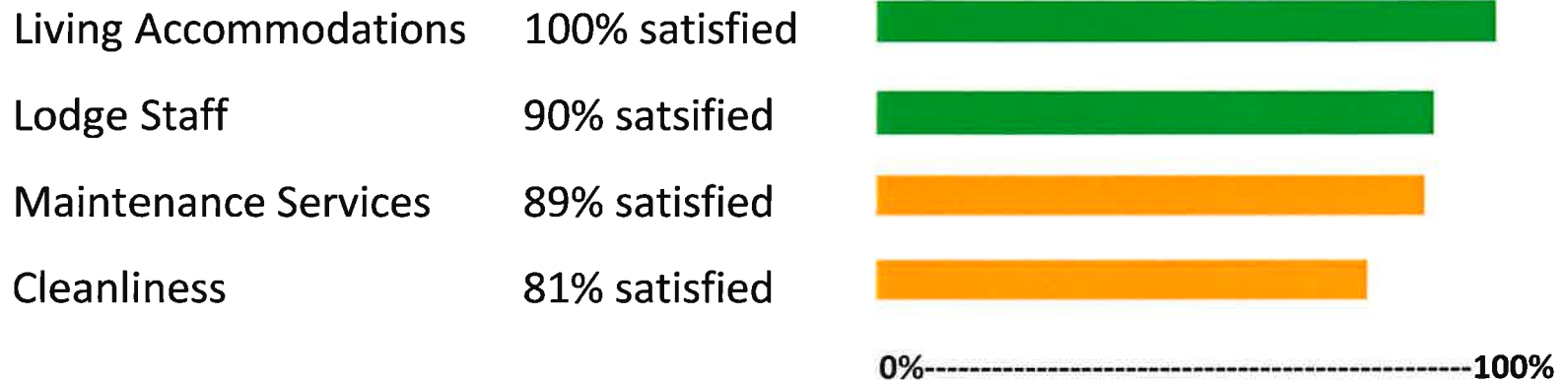
20% of Residents are dissatisfied with the food

47% of Residents participated in the survey. Thank you!

**For the full results please contact the Supportive Living Manager – Jackie Whiffen-Peters.*

2017 Resident Satisfaction Survey Results

~ Cottages ~



Key Points:

100% of Residents find the Cottages to be pleasant and comfortable

100% of Residents would recommend the Cottages to another senior

75% of Residents participated in the survey. Thank you!

**For the full results please contact the Resident Manager – Debbie Laycock.*

2017 Resident Satisfaction Survey Results

~ Riverview Villas ~

All Riverview Villa tenants state they are **100% satisfied**
in all areas of the survey!

Key Points:

50% participation in 2017 compared to 67% participation in 2016

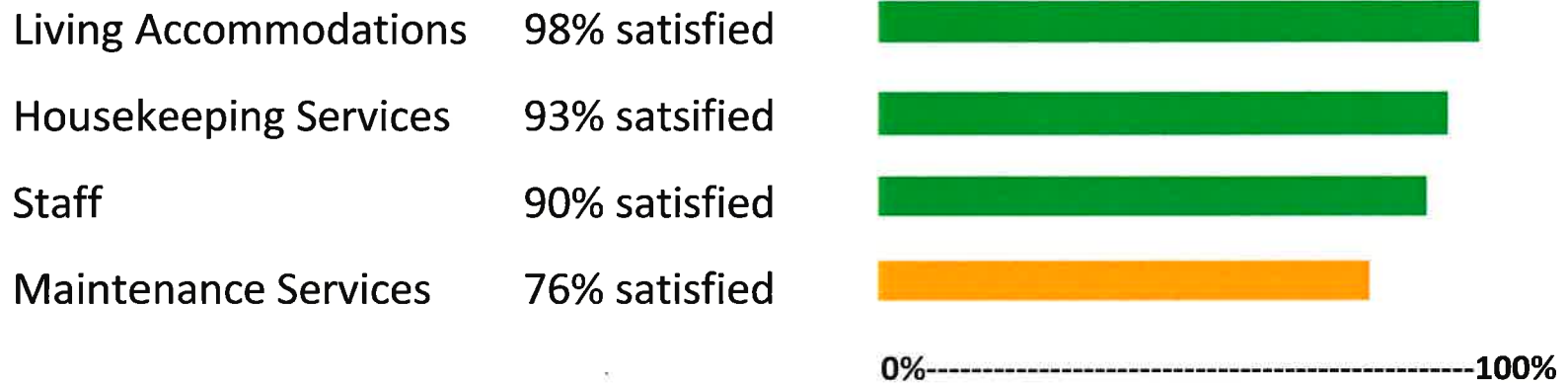
In 2016, **25%** of tenants were **DISSATISFIED** with the appearance of the outside grounds

In 2017, **100%** of tenants were **SATISFIED** with the appearance of the outside grounds

**For the full results please contact the Resident Manager – Debbie Laycock.*

2017 Resident Satisfaction Survey Results

~ Maple Ridge Manor I ~



Key Points:

92% of Tenants find Manor I to be pleasant and comfortable

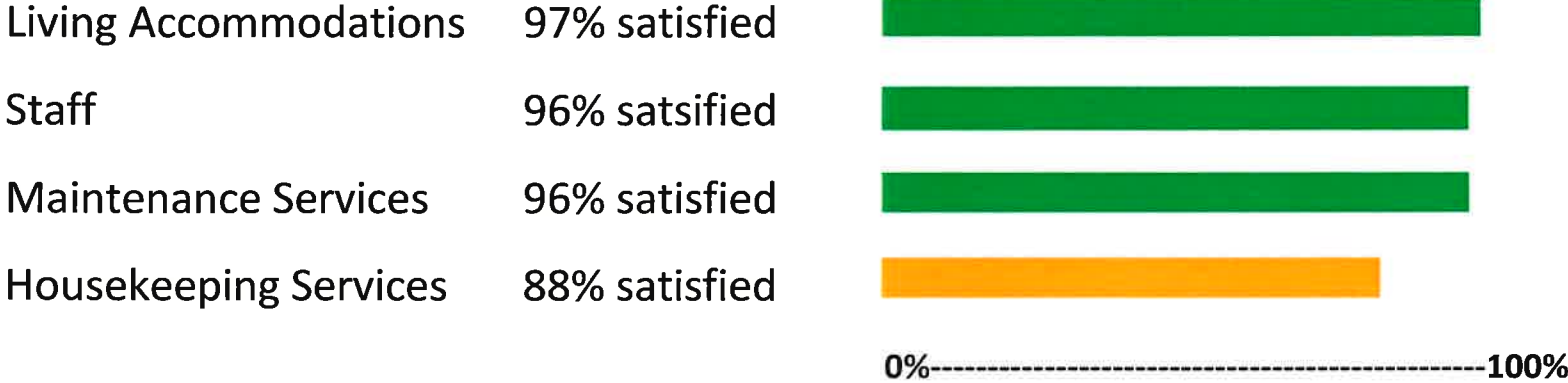
100% of Tenants would recommend Manor I to another senior

86% of Residents participated in the survey. Thank you!

**For the full results please contact the Resident Manager – Debbie Laycock.*

2017 Resident Satisfaction Survey Results

~ Maple Ridge Manor II ~



Key Points:

87% of Tenants find Manor II to be pleasant and comfortable

93% of Tenants would recommend Manor II to another senior

75% of Residents participated in the survey. Thank you!

**For the full results please contact the Resident Manager – Debbie Laycock.*

2017 Resident Satisfaction Survey Results

~ Blooming Prairies & Highland Dell ~



Key Points:

100% of Tenants would recommend Blooming Prairies or Highland Dell to another senior

60% of Tenants participated in the survey.

Thank you!

**For the full results please contact the Resident Manager – Debbie Laycock.*