

Family Support/Visiting

Licensed supportive living, long-term care and hospice

Information for residents

Having visits on site

- Tell the site contact and designated family/support persons about how you see your own risk to COVID-19.
- Understand the risk of being exposed, unintentionally, to COVID-19 from your visitors.
- Stay six feet apart. If you want to touch, ask the site contact for guidance.
- Visitors must wear a mask. If they have trouble communicating with a mask on, ask your site contact for guidance.
- Before, during and after all visits, wash your hands with soap and water for at least 20 seconds, or use a hand

sanitizer with more than 60 per cent alcohol.

Safety precautions for resident outings

- Stay six feet apart.
- Wear a mask at all times, and ask anyone you may be with to wear a mask as well.
- Ensure you have safe transportation. The site contact has details.
- Wash or sanitize your hands often.
- You must be screened before coming back into your building.

Visiting off site

- Follow all safety precautions if you go off-site for outings or overnight stays.

Visiting with other residents

- Do not visit if you or they are currently quarantining or isolating because of COVID-19 symptoms or outbreak protocols.
- Wash or sanitize your hands before, during and after your visit.